



PLEASANT SPRINGS SANITARY DISTRICT

2083 Williams Dr.
Stoughton, WI 53589
608-873-3074
Email: info@pssd-wi.org
www.pssd-wi.org

Commissioners

Scott Haumersen
Richard Halberg
Scott Wienkes

David Pfeiffer, Appointed
Treasurer

Office Hours

Mondays 1:00-4:00 p.m.
Tuesdays 8:00 a.m.-2:00 p.m.
Thursdays 1:00-4:00 p.m.

Staff

Ken Anderson, Mark Klein,
Brian Shotliff, Cindy Lehr

Service Technicians are on
duty Monday-Friday 7:00 a.m.
-noon and 12:30-3:30 p.m.

The Commission holds their
regular monthly meeting the
second Tuesday of each
month at 5:30 p.m. Public
comments/concerns are
always welcome. Agendas
are posted at the PSSD
administration office and on
the District's website at
www.pssd-wi.org.

Quick Facts:

PSSD maintains:

- 17.9 miles of Sewer laterals/Mains
- 9 Lift Stations
- 57 Grinder Pump Stations
- 180 Manholes
- The District has 525 Active Customers
- 288 Customers use Auto-Bill Pay

January 2025 Newsletter



What You Shouldn't Flush or Pour Down The Drain!

Our staff has worked hard to maintain the system and respond timely to emergencies during the past year. We ask all residents of the District to please only flush **human waste and toilet paper** down your toilet. Our technicians **continue** to find wipes, rags, tampons, and tampon applicators in the sanitary lift pumps. In fact, in 2024, staff had to pull and clean pumps at (4) separate Lift Stations, needing to call a service to clean out the Stations. Staff are finding many of the items listed below in the sewer system. All these items clog and damage the pumps and increase costs for the District. Products labeled **flushable** and **biodegradable** need to go in your trash—not your toilet. Also, if you use a cleaning service, please inform them **not** to flush their cleaning supplies down the toilet. Listed below are a few of the products that damage the sanitary District pumps and should not be flushed down the toilet:

- Rags or Cloths—Socks
- Personal wipes (marked flushable)
- Sanitary Napkins/Tampons and their applicators
- Sand/gravel-Aquarium stone
- Glass
- Coffee Grounds
- Kitty Litter
- Disposable Diapers
- Condoms
- Batteries
- Metal
- Grease

It is illegal to dispose of paint, motor oil, fuels, medicine, drugs, or other toxic materials in your toilets or drains. The Dane County Clean Sweep Program provides information for disposal of toxic refuse. Visit their website www.danecountycleansweep.com or call (608)838-3212.

Below are photos of Lift Station 6. Rags and tampons are a common find in this Lift Station. Note what the Station looks like after the cleaning.



Flushable Wipes hanging from pump



Before Cleaning



After Cleaning

Welcome Commissioner Scott Wienkes



In August, the Town of Pleasant Springs appointed Scott Wienkes to join the Commission. Scott brings his experience as a Operations and Planning Manager for a local manufacturer to the Commission. His family has lived on the North shore of Lake Kegonsa since 2015. Welcome Scott!

Thank You Commissioner John Barry

John stepped down from the Commission in July, and had served as Commissioner for eight years! We thank John for his service. John was a part of the Commission that led the upgrade of the Lift Station panels and SCADA system. John was also invaluable in personnel matters too! We thank John for his service!

2024 Maintenance Projects

In 2024, staff completed the individual grinder pump station upgrades to stainless steel parts. This project came in under budget! Also completed was the final (6) grinder pump stations having a pump conversion from the original pumps installed when the sewer system was built. Thank you to our residents for cooperating with our staff when the upgrades were being completed. Staff also installed one new lift station pump, replacing the original pump from 1991. The District approved the purchase of two additional Lift Station pumps in 2025. There is a total of 18 Lift Station pumps and 9 have been replaced so far from original construction. The District's generator came in and was installed at Lift Station 7. The District currently has a generator at Lift Station 4 **and** Lift Station 7. The installation of automatic standby generators will provide protection against service interruptions and potential backups due to power outages caused by more frequent and severe storms. As part of the 2025 budget, we approved using funds to install two additional generators, one at Lift Station 5, and one at Lift Station 6.

Strategic Planning Sessions



The District has hired Mr. Darin Harris, Journey of Collaboration, to lead the Commission in a strategic planning process to better serve the District and formulate a plan for 3-5 years down the road. To date, there have been two meetings and in attendance were individuals from Madison Metropolitan Sewerage District, a PSSD Engineering representative, and Dane County Land and Water Resources Department. Discussions are

narrowing in on PSSD's growth and development, and infrastructure management and maintenance. A retreat is planned in the spring. We will discuss our list of strategic questions with our guests that will help shape our future and provide quality service for you, our customers.

A Few Reminders...

- If you see water pooling in your yard, this is not normal. Please contact the District immediately!
- Sump Pumps **are not permitted** to be connected to the sewer system. Clearwater must be pumped out into your yard.
- Snowbirds, please contact the office and let Cindy know when you will be at your winter address. We use bulk mailing services, and knowing your winter address will insure you receive your bill in a timely manner. Cindy can send both an email and paper invoice to make sure you receive your quarterly invoice while you are away.
- Please be sure to keep snow and ice off the top of your control box so others can see the alarm light. The service technicians need to be able to see if the red light is on as well as your neighbors if you are not home.
- If you see a red light on at any grinder pump station while out walking or driving by, please call 608-843-6026 immediately. If the red light is on and the station serves your home, **stop using water** immediately until our staff has made repairs. This means no showering, laundry, using a dishwasher, cycling water equipment, or flushing the toilet.



Thank you for your cooperation!

Backflow Preventor

We are passing on a recommendation from our district engineer. All homeowners should have a backflow preventor installed to protect yourself from a sewer backup from the sewer main. Please check with your plumber if you are not sure if your property has a backflow preventor or not. You are responsible for the lateral from your home to where it connects to the sewer main/grinder pump station. In fact, the District's Sewer Use Ordinance states:

Section 4.7: Backflow Preventor - All floor drains shall have a backflow prevention valve installed at the property owner's expense.

Electronic Payments and/or Paperless Billing

PSSD has made paying your quarterly user charge simple, fast, and worry-free. Our auto pay option will simplify your quarterly bill paying and remove one task from your to-do list. Simply sign up and your user charge will be automatically deducted from your checking account on the due date. We also have the capability to e-mail your quarterly user invoices and monthly statements. Save paper, save a tree, and save money by helping to reduce operating costs.

Enrolling is Easy: Sign up today! You will find the enrollment form on our website: <http://www.pssd-wi.org/payments> Don't forget to enclose a voided check.