

Below is a reference for commonly asked questions and who should contact for what:

Riders training / air system learning - anyone that is currently checked off as rider

Riders training / air system check off – any senior member or department officer *Your first point of contact to check off should be with your section Lt

Medic rider checkoff - AC Brown, Capt. Brown, Lt. Price or Joanna Neikirk

Driver training – any department member that is checked off as a driver themselves with sufficient experience and time of operation

Driver checkoff – any senior member or department officer (at least one check off must be with a dept. officer) *Your first point of contact to check off should be with your section Lt

Cones training / checkoff – any senior member or department officer

Bunker gear – Adam Bush

Uniform shirt / polo shirt – Adam Bush

Radios, pagers, active911, calls as text messages – Chief Miller

Any issues with a vehicle or piece of equipment (not working, broken, ect) (not emergent) – email or text Chief Miller

Any issue with a vehicle on a call (accident, will not start, stuck, ect) – call Chief Miller, if no answer AC Brown

Any issues with anything at the station (not working, broken, ect) – email or text Chief Miller

Any issues with missing EMS supplies- email or text Capt. Brown and Lt. Price

Any issues with missing or broken EMS equipment - email or text Chief Miller

No department member responding and needing permission to respond on call – call Chief Miller, if no answer AC. Brown, if no answer Capt Neikirk, if no answer any dept officer, if no answer any dept member

Anything occurs during a call that you have a question on, need advice on, need help with deciding – contact Chief Miller, then AC Brown, then Capt. Neikirk, then any officer or ask dispatch to respond a chief officer to the call

Any question with the training schedule or your hours – contact Capt Neikirk

Any general questions with the probationer packet – contact Joanna Neikirk or AC Brown

Any questions about your probationer packet timeline or requirements - contact your section Lt.

Chief Miller and AC Brown are always available to answer questions or point you in the right direction