

GO Aquatics

1101 Stinson Blvd

Minneapolis, MN 55413

Phone: 612.379.1315 Fax: 612.379.1365

TERMS AND CONDITIONS

1. Order Minimums:

- Order minimum totals exclude feeder fish (i.e. comets, rosy reds, feeder guppies), ferrets, and birds
- \$150.00 order minimum for all orders delivered by GO Aquatics or an outside vendor (i.e. Spee-Dee, OnTrac)
- \$100.00 order minimum to receive Sale prices
- \$100 minimum for picking up orders. To better fill your needs, we request that all walk-in customers call 24 hours in advance
- GO Aquatics reserves the right to impose packing charges on any orders that do not meet the company minimums

2. Quantity Minimums:

- 12 count minimum on all items \$0.80 and under
- 5 pair minimum on guppies
- 6 count minimum on all items between \$0.85 and \$1.50
- \$50.00 minimum on all frozen food delivered by an outside vendor (i.e. Spee-Dee Deliver, OnTrac)
- GO Aquatics reserves the right to adjust quantities to meet company minimums

3. Guarantee

- There is a 24-hour guarantee on tropical fish
- Saltwater is live guarantee only, pictures are required for all losses
- Losses must be phoned, faxed, or emailed to GO Aquatics no later than 24 hours after arrival
 - Large quantity losses will require pictures of fish
 - Higher valued losses (i.e. discus, arowanna, plecos, stingray) will require pictures of fish
- Losses may not be deducted off a payment until GO Aquatics issues a credit
- GO Aquatics does not guarantee any livestock hand-picked or seen by customers
- GO Aquatics is not responsible for losses due to delays in shipping by an outside vendor (i.e. Spee-Dee Delivery, OnTrac)
- GO Aquatics reserves the right to decline credits at their discretion & to rescind the 24-hour guarantee on any livestock item at any time
- Inclement weather exceptions:
 - GO Aquatics will advise customers when weather conditions are, or are expected to be, unsafe for shipping
 - If a customer chooses to ship against GO Aquatics recommendation, any losses incurred will be at the customer's expense
 - GO Aquatics reserves the right to refuse shipping during extreme heat or extreme cold

4. Payment

- All customers are COD unless otherwise approved by GO Aquatics.
- Payment is expected at the time of delivery
- Accepted methods of payment include Cash, Check, Money Order, VISA, or Mastercard
- Returned checks and declined credit cards are subject to processing fees
- Your account must be current to receive Sale prices

****ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE****